

## 1 YEAR OF TEBS D REMAN – SECURE YOUR USED PART DEPOSIT!

August 1<sup>st</sup> 2013 marks one year since the launch of our first REMAN product. And claims for deposit refunds for returned used parts for the first WABCO Trailer EBS D REMAN modulators will expire on that date.

Don't let it come to that!

Check the purchase date of your TEBS D REMAN modulators now and send the corresponding used parts back to us to secure the deposit value of €100 per used part.



TEBS D REMAN Modulator

### WHICH USED PARTS CAN BE RETURNED?

TEBS D REMAN (green type plate) replaces the standard and premium version, for both the black and red type plate variants.

Variant	Type plate	Product number	Version	Remark
Original	black	480 102 00X 0	Standard / Premium	no longer available - replaced by 480 102 014 R
		480 102 010 0	Standard	
		480 102 014 0	Premium	still available – for service purposes only
Replacement part	red	480 102 010 7	Standard	no longer available - replaced by 480 102 014 R
		480 102 014 7	Premium	
REMAN	green	480 102 014 R	Premium	can be used for 480 102 010 X and 480 102 014 X

### HOW ARE USED PARTS RETURNED?

The returns procedure is operated via authorised WABCO dealers.

To receive your used part deposit for purchased WABCO REMAN modulators, you need to return the used part (core) to WABCO. A used part can be returned up to one year maximum after purchasing a REMAN modulator.

The used part must be in a normal condition for use and packed correctly in the original packaging to prevent damage during transportation. The used part deposit will not be credited if the used part has been used incorrectly or damaged in an irregular way.

Pack just one TEBS D used part in each original package.



WABCO will not accept any used parts that have been damaged by incorrect use or during removal (e.g. mechanical damage to the cover, the flaps or the connections).

## RETURNS PROCEDURE FOR DEALERS

### 1. Procedure for your customers

Inform your customer that he must adhere to the procedure described below after receiving the WABCO REMAN product from you in the original packaging.

- The customer must take the supplied WABCO REMAN product out of the original packaging.
- The customer must pack the used part to be returned (core) in the original packaging.
- The customer must return the used part to the authorised WABCO dealer from whom it was purchased in accordance with the used part collection procedure.

To simplify the process of returning used parts from the customer to the dealer, the customer should enter his company name and address in field 4 on the sticker on the original packaging.

2. **Download** the WABCO Green Label form from [http://www.wabco-auto.com/fileadmin/Reman\\_Templates/Doc\\_000044A\\_Form.pdf](http://www.wabco-auto.com/fileadmin/Reman_Templates/Doc_000044A_Form.pdf) on the Internet and save this on your PC. You can use this PDF form for all your REMAN TEBS returns.

3. **Complete the PDF form** that you have downloaded and send it to WABCO via email.

- Write down the data on the used part's WABCO type plate (step 3).
- Enter your contact information (step 5).
- Sent the completed form to the following email address:  
**greenlabel@wabco-auto.com**

4. **Complete the sticker** on the original packaging exactly as on the form.

5. UPS will collect the package the next day and attach another UPS sticker to it (for tracking purposes only).

6. The package is delivered to WABCO by UPS, where it is put with other returns.

7. After checking the returned used part, the credit is issued by the local WABCO sales team.

The diagram shows a 'WABCO GREEN LABEL' form with numbered steps 1 through 7. Step 1 shows a WABCO type plate with fields for 'XX/XX' and '480 102 XXX X'. Step 2 shows a part being placed into a box. Step 3 shows the part's type plate. Step 4 shows the completed form being placed in the box. Step 5 shows a person entering data into the form fields: Workshop Name, Order Name, Company Name, Contact Person, Country, Street, Postal Code, City/Town/Locality, E-Mail Address, and Phone Number. Step 6 shows a 'Send PDF Form' button. Step 7 shows a UPS sticker being attached to the box, with a 'WABCO' logo and a downward arrow.

Form

The diagram shows a 'WABCO GREEN LABEL' sticker with numbered steps 1 through 6. Step 1 shows a WABCO type plate with fields for '480 102 014 R' and 'TEBS-D Premium'. Step 2 shows a part being placed into a box. Step 3 shows the part's type plate. Step 4 shows a person entering data into the form fields: Workshop Name and Order Name. Step 5 shows a person entering data into the form fields: Order Name, Company Name, Contact Person, Country, Street, Postal Code, City/Town/Locality, E-Mail Address, and Phone Number. Step 6 shows a 'Send PDF Form' button. The sticker also includes a 'Replacement for' section with '480 102 014 0 Standard' and '480 102 014 0 Premium'.

Sticker

The current WABCO returns procedure is designed for individual parts. WABCO is also working on implementing a returns procedure for skeleton containers. WABCO will tell you about that procedure in detail in a special market information mailer nearer the time.

All the information included in this market information can also be found in our product catalogue [INFORM](http://inform.wabco-auto.com) (inform.wabco-auto.com) by entering the product number in the "Product Number" search field.

Please contact your [WABCO partner](http://www.wabco-auto.com/findwabco) for further information (www.wabco-auto.com/findwabco).