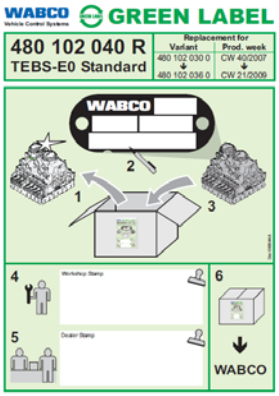
Distributor Manual:
How to return Reman core to WABCO via UPS



In order to receive your surcharge back for WABCO Reman parts bought, you have to return the core (= the used part) to WABCO.

- The core must be in a normally worn state and properly packed in the original packaging (to avoid transportation damages).
- A core can be sent back maximum 1 year after purchase of a Reman device.
- The surcharge will not be credited back if the core has been misused or damaged in an unusual way.
- Pack only one TEBS E core in the original packaging.
- The green sticker (shown on the right) must be filled in correctly.
- The green sticker must be clearly visible on the return box
- Return parcels without green sticker might have a longer process time.
- We generally process your shipment and surcharge credit note 2 weeks after sending back the core.

UPS Quickstart overview

(Full description with screenshots, see next page)

1. Do you have a UPS customer account number already?
YES -> log in & create your return shipment
NO -> fill in the Green label Core Return template completely and email it to greenlabel@wabco-auto.com (you can find the PDF template here)

2. Where is this Return Shipment going to?
Company: WABCO DC01
Contact name: WABCO REMAN SOLUTIONS
Country: Germany
Address line 1: Münchnerstr. 48
Postal Code: 30855
City: Langenhagen
Telephone: +49 511922 2479

3. What are you returning?
Description of Goods: Used electronics
1 parcel: Return all parcels separately. Green sticker must always be visible on the box
! Put only one TEBS-E modulator in the original packaging!
Packaging Type: Other Packaging
Weight: 6kg per TEBS-E modulator incl. packaging
Package Merchandise Description: Used electronics

4. How would you like to return?
Service: UPS Standard
Label Delivery Method: Print Return Label

5. Would you like to add reference numbers to this Return Shipment?
Reference #1: WABCO REMAN SOLUTIONS

6. How would you like to pay?
Bill Shipping Charges to: Bill another Third Party
Third Party UPS Account Number: 312261
Country: Germany
Postal Code: 30855

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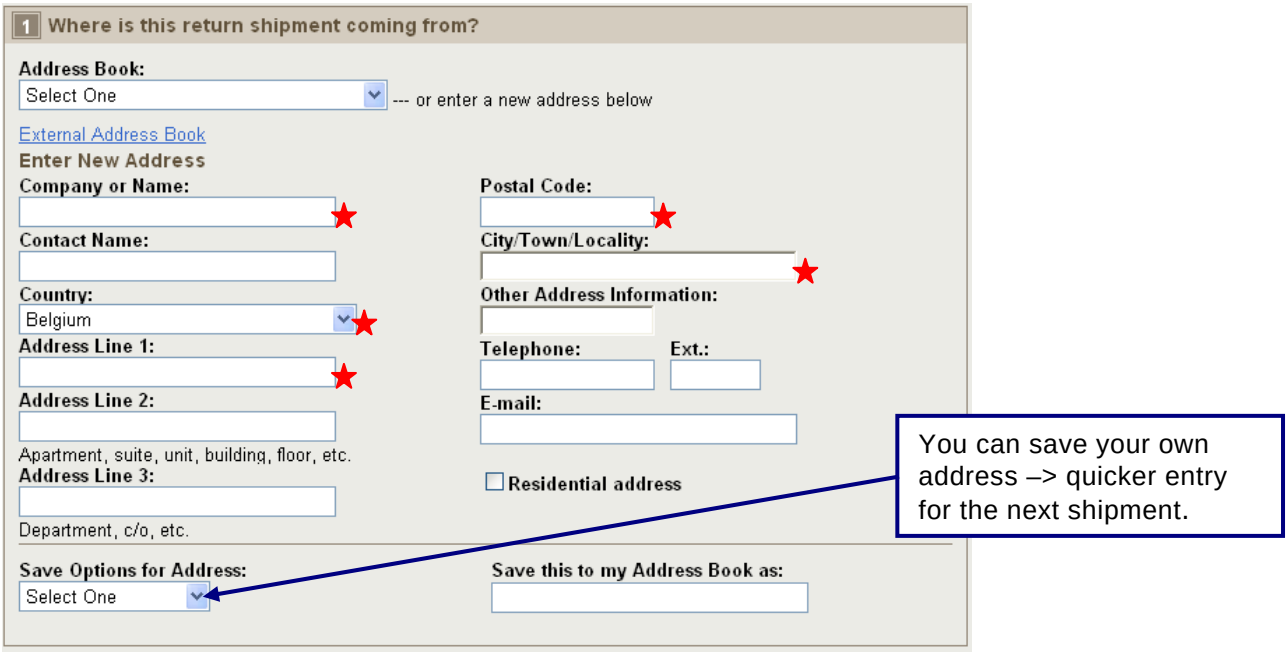
General overview with screenshots

First create your Return Shipment
Click on *Shipping -> Create a Return*

Step 1: Where is this return shipment coming from?
Fill in your company data in the required fields (★).



Step 2: Where is the Return Shipment going to?
Enter the return address as shown here.

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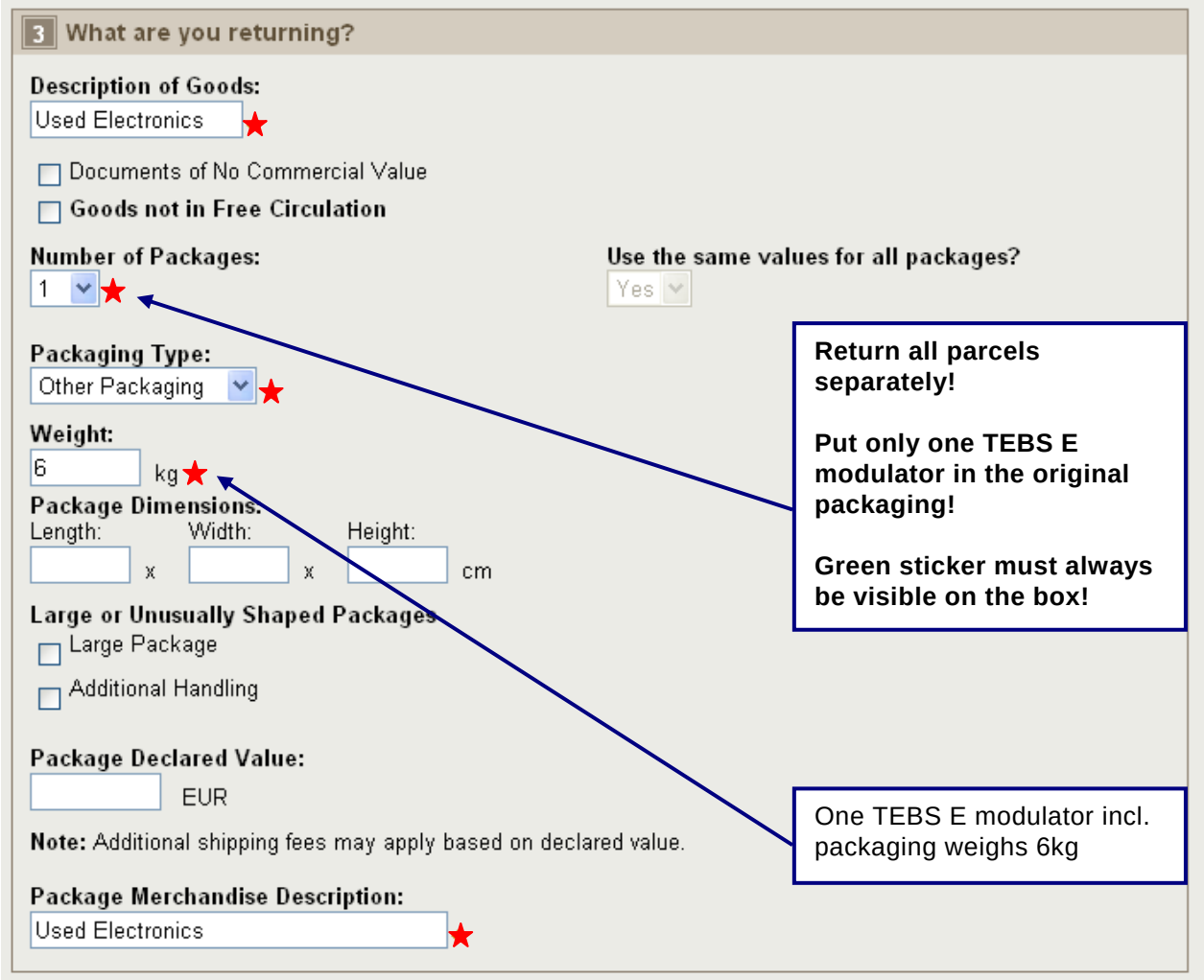
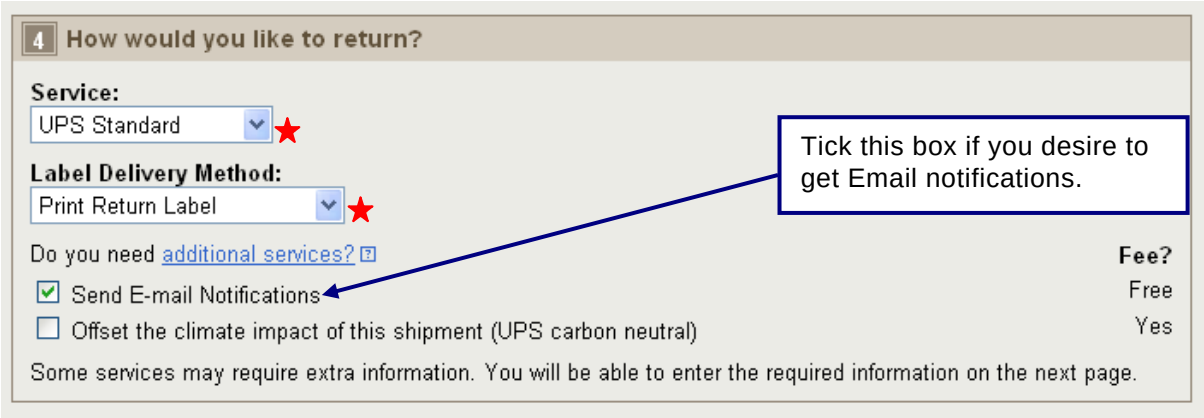
Step 3: What are you returning?
Fill in data in the required fields (★).



Step 4: How would you like to return?
Fill in data in the required fields (★).



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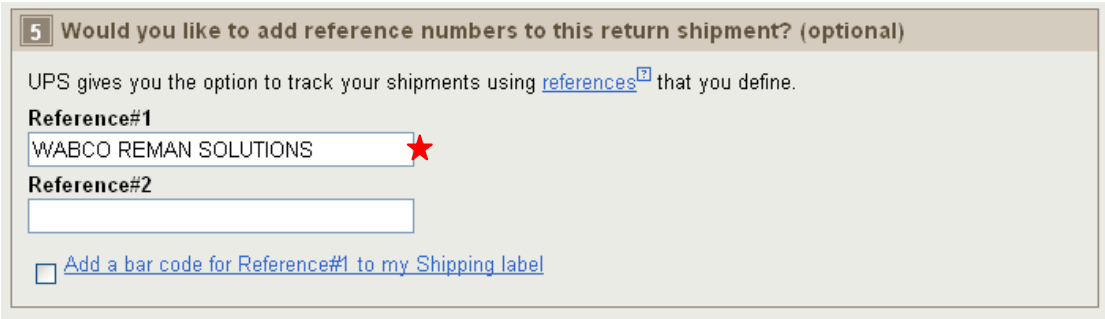
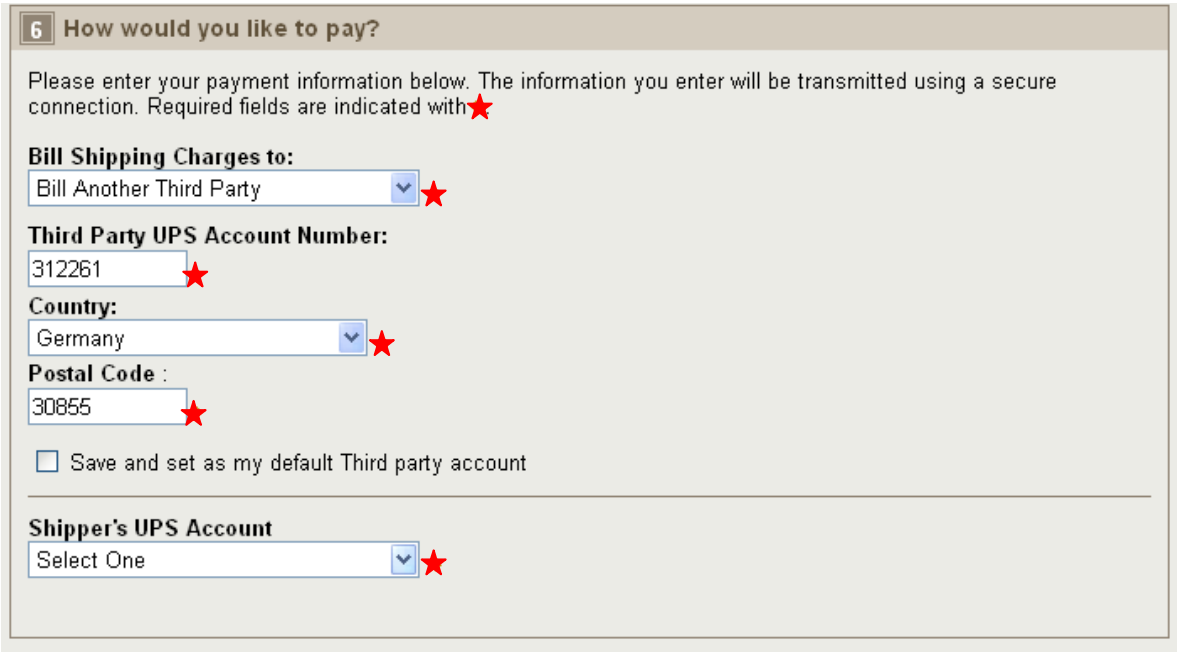
Step 5: Would you like to add reference numbers?
Fill in data (★) as shown here.



Step 6: How would you like to pay?
Fill in data in the required fields (★).



Step 7: Review your shipment data and confirm
Your UPS parcel will be picked up automatically if you have every day pickup.

If not, please:

- Call the UPS helpdesk and ask to pick up your parcel.
- Schedule a collection via internet on the same page where you have entered above data.

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